

# EQUITY AND COMMUNITY DEVELOPMENT

## Committee Minutes

### Chattanooga City Council

#### February 28, 2023

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#### **Call to Order**

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Council Vice Chair Raquetta Dotley, Committee Chair, called the meeting to order at 3:46 p.m. in the Council Assembly Room of the John P. Franklin Sr. City Council Building. A quorum was present that also included Council Chairman Darrin Ledford and Council members Chip Henderson, Jenny Hill, Isiah Hester, Carol Berz, Ken Smith, Marvene Noel, and Demetrus Coonrod. Others present were Phil Noblett, Special Council to City Attorney, and Kyana Grady, Council Administrative Assistant.

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#### **Others in Attendance**

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United Way: Leslie Searce, President/CEO; Community Development: Anthony Sammons, Administrator.

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#### **Approval of Minutes**

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**On motion of Councilman Smith** and seconded by Councilwoman Coonrod, the minutes of the last meeting (October 25, 2022) were approved as published.

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#### **Department of Community Development Updates**

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Vice Chair Dotley opened the floor to a slide show presentation from Mr. Sammons regarding the Department of Community Development. The presentation addressed the following topics:

- Reestablishing Programming Post-COVID
- Chattanooga Improves
- Training- New Standard of Work
- Look at Improvements (Brainstorming)
- Problem Solving
- All Hands Update Meeting- January 2023
- Community Centers: Senior Pilot Program
- Community Centers: Voice of the Community
- Community Centers: Senior Pilot Comparative
- Community Centers: Analyzing the Data
- Community Centers: Customer Service Training- February 2023

On completion of the presentation, Mr. Sammons responded to the following questions and comments:

- Gratitude to the Department/ Growing diversity in Community Centers (Coonrod)
- Recognition of Directors and Center Managers (Sammons)
- Hour Adjustment Suggestion (Coonrod)
- Echo of Gratitude (Dotley)

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## **United Way 211 Midyear Update**

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Following the department update, the floor was opened to Ms. Scarce with United Way for a slide show presentation providing an update on the 211 program including the following:

- What is 211?
- Community Story- Alysha Walker
- Who is 211?
- Call Volume
- Top Housing & Shelter Requests
- Community Needs
- Wait Time Improvements
- Requests by Zipcode
- 211 Budget: How the Service Works
- 211 Funding: Why Your Investment Matters
- Looking Forward

After the presentation, Ms. Scarce addressed the following questions and comments:

- Expression of Gratitude/Disaster Relief/Clarification Request/Intent of Continued Improvement Inquiry (Ledford)
- Echo of Commendation/Personal Experience Highlight/Program Language Clarification (Coonrod)
- Echo of Gratitude and Commendation (Dotley)

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## **Adjournment**

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There being no further business, Vice Chair Dotley adjourned the meeting at 4:21 p.m.